



Update for Area Boards - July 2015

Better Care for Older People in Wiltshire

Health and social care are increasingly working closer together with the aim of better meeting the needs of older people. This approach is happening all around the country and is called 'Better Care'. The focus is on making sure that care is provided as close to home as possible with home always the first option. This means that where possible, care will be provided in local communities rather than in hospital settings. More information on Wiltshire's Better Care Plan can be found here:

<http://www.wiltshire.gov.uk/socialcare-better-care-plan.pdf>. Healthwatch Wiltshire (HWW) want to make sure that older people have the chance to say how health and care services are working for them. We are asking people to share their experiences of care, discharge from hospital and whether they, their families and unpaid carers, were involved as much as they wanted in decisions about their care. Please get in touch with us to share your views and so we can tell commissioners and providers of services about the experiences of local people.

The Care Quality Commission (CQC) inspection of Great Western Hospital (GWH) NHS Foundation Trust September 2015

The CQC is the independent regulator of health and adult social care in England. In September the CQC will be carrying out an inspection of GWH. As part of this inspection process, the CQC want to hear from local people about their experiences of using the services provided by GWH. This includes its acute hospital service in Swindon and adult community health services across the county. If you have used a service provided by GWH within the last year, we would like to hear from you so we can share local experiences with the inspection team.

Your Care Your Support Wiltshire—Your chance to make it grow.



Healthwatch Wiltshire, in partnership with Wiltshire Council, has developed a new health and social care information website for the public and professionals. It is called 'Your Care Your Support Wiltshire'. The website is still at an early stage which is really exciting for local people as it means that they have a chance to have a say in how it grows. We would like to know what you think about the website so far. Please tell us about local groups, services or general health and care information you would like to see added to the site. You can get involved in focus groups, reader's panels or just provide feedback in a one-to-one interview or via email. This is your chance to help build a really useful health and social care website fit for Wiltshire people. You can contact us about the website on: 01225 434218 or email: contact@healthwatchwiltshire.co.uk

Contact us:

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